

JEFF DOYLE

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DIRECTOR OPERATIONS – PLANT MANAGER

Lean Manufacturing / Quality Assurance / Production / Kaizen / Cost Control / Six Sigma / Capacity Planning / ISO / Process Improvement / Change Agent / Union & Non-Union

Directed many aspects of lean manufacturing operations in small and Fortune 500 companies, including **Whirlpool**, **Maytag** and **Texas Instruments**. Led execution of quality and process enhancements, using Six Sigma and Kaizen practices and tools. Synthesized critical information, making timely decisions in the best interest of both company and customer. Consolidated operations, increased productivity, reducing injuries and positively impacting profits.

- **Started weekend production shift with 96% first pass yield**
- **Overhauled safety processes, decreasing OSHA incident rate 33%**
- **Implemented assembly Kaizen events for Maytag, saving \$414K annually**
- **Achieved 99% gross schedule attainment for Maytag, implementing continuous process improvements**

Key Skills: Strategic thinker with exceptional people skills. Hands on with shirt-sleeve approach. Win cooperation at all levels while decisive, good natured and well respected. Exceptional leader who is action-oriented. In depth technical knowledge and intuitive decision-maker. Proven project leader and troubleshooter willing to try new approaches.

BS, Engineering, U.S. Military Academy at West Point, New York. Trained in Six Sigma Green Belt.

SELECTED ACCOMPLISHMENTS

Started weekend production shift with 96% first pass yield. Started-up a full weekend shift, including assembly and all support operations. Interviewed, hired and trained shift leaders, building a high-performance team. Developed and coordinated training programs, focusing on production efficiency and plant safety. Led successful startup with 0% OSHA incident rate and achieved 98.5% assembly realization.

Overhauled safety processes, decreasing OSHA incident rate 33% for Whirlpool. Challenged to overcome Support Operations reputation as the worst safety site division. Analyzed historical injury records and collaborated with safety consultants, identifying high-risk production areas. Modified and improved Personal Protective Equipment standards and policies, implementing corrective actions to prevent future injuries.

Implemented assembly Kaizen events for Maytag, saving \$414K annually. Tasked to increase production and reduce costs without adding additional production labor. Utilized cross-functional team, conducting 11 Kaizen events from the washer/dryer assembly lines. Eliminated numerous wasted motions and improved parts presentation. Combined positions and reduced employee headcount by nine, increasing efficiencies and positively impacting the bottom line.

Achieved 99% gross schedule attainment for Maytag, implementing continuous process improvements. Assigned to create a reliable assembly process when division consistently missed deadline goals. Collected data on missed deadlines, analyzing major causes for assembly down time. Collaborated with multiple departments, ensuring continuous workflow of parts to assembly line. Implemented changes, stabilizing production output.

CAREER HISTORY

Whirlpool Corporation, Promoted to levels of increasing responsibility for this \$100B global manufacturing leader of home appliances, focusing on the Whirlpool and Maytag brands.

- **Director of Support Operations,** 2007 to 2008. Managed Whirlpool plant daily operations. Implemented lean manufacturing protocols, boosting production and efficiencies. Ensured safety and environmental compliance, quality assurance and customer satisfaction. Managed \$45M budget and 1190+ non-union employees.
- **Director of Weekend Operations,** 2006 to 2007. Transferred to the Whirlpool division to start-up weekend operations after recent acquisition of Maytag. Managed three assembly lines and seven depts. Implemented lean methodologies and continual process improvements. Oversaw 730+ employees and \$20M budget.
- **Director of Quality Assurance/Assembly Manager,** 1999 to 2006. Managed all assembly operations. Then promoted to oversee all quality operations, including assembly, fabrication, plastics, plant inspection, QA lab, supplier quality lab and quality compliance of all vendors. Achieved ISO 9001 re-certification and OSHA safety compliance. Managed 300+ employees and \$7M budget.

Earlier: **Line Manager,** Murray Incorporated. **Operations Manager,** Electronics Manufacturing Productivity Facility. **Assembly/Paint Manager,** Hi-Tek Lighting. **Manufacturing Engineer,** Texas Instruments. Captain, U.S. Army.